

New Sign-on Procedure for the Marion Water Department Online Self-Service Portal

Beginning August 28, 2018, the first time you log on to the City of Marion Water Department's [Self-Service Portal](#), simply click on CREATE USER PROFILE to get started.



Sign In

Username

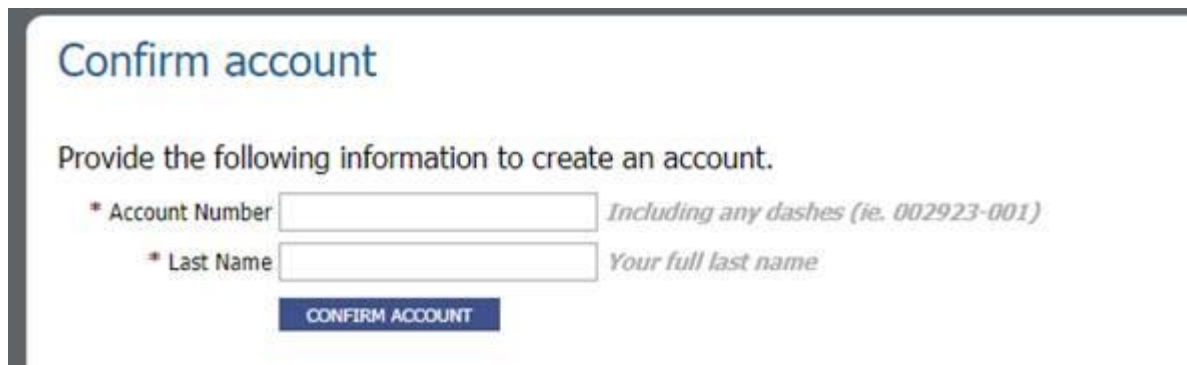
Password

Remember Me

SIGN IN

[Create User Profile](#)
[Forgot Username?](#)
[Forgot Password?](#)

Then enter your full account number and last name and click on CONFIRM ACCOUNT.



Confirm account

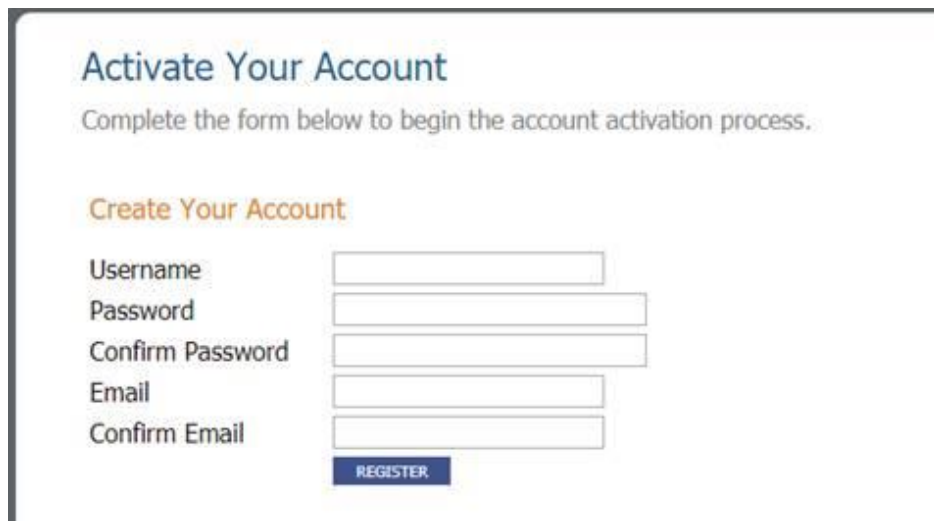
Provide the following information to create an account.

* Account Number *Including any dashes (ie. 002923-001)*

* Last Name *Your full last name*

CONFIRM ACCOUNT

You will then be asked to activate your online account. Here's where you will create your own username and password. The password must be between 8 and 25 characters and must contain an uppercase letter and a symbol. Enter your email address and click REGISTER.



Activate Your Account

Complete the form below to begin the account activation process.

Create Your Account

Username

Password

Confirm Password

Email

Confirm Email

REGISTER

An email from "noreply@cityofmarion.org" will be sent to the email address you entered. Click on the link in that email to finish creating your new online sign-in profile.

You may edit your user information at any time using the USER PROFILE section on the online portal.

If you encounter any issues with the new sign on procedures, please call the Marion Water Department office at 319-743-6310 and we'll be happy to assist you.